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PATENT APPLICATION 10/623,298

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Mark (nmi) Albert, et al.

Serial No.

10/623,298

Filing Date:

July 18, 2003

Group Art-Unit:

2667

Examiner:

Prenell P. Jones

Title:

SYNCHRONIZING SERVICE INSTRUCTIONS AMONG FORWARDING AGENTS USING A SERVICE MANAGER

MAIL STOP AMENDMENT Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450 "EXPRESS MAIL"

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Dear Sir:

Willie Jiles

RESPONSE TO EXAMINER'S ACTION

In response to the Office Action mailed September 8, 2004, Applicant respectfully requests the Examiner to reconsider the claims in view of the amendments and the comments as set forth below. Please amend the Application as follows.

DALOI:820504.1